

Kotak Smart Cash - Claims procedure

Claim Intimation

In the event of any claim, intimation may be given as early as possible

Contact point for intimation:

➤ Toll Free number: 1800 266 4545

➤ Email:care@kotak.com

The following information should be provided while intimating the claim:

- Policy Number
- Name and contact number of the Insured/Insured Person
- Nature of sickness / accident,
- Details of the hospital
- Date of admission and discharge
- Any other relevant information.

Claims documents submission:

Claim documents to be submitted as early possible not later than 30 days of hospitalization at the following address:

Claims Manager

Paramount Health Services and Insurance TPA Pvt. Ltd.

Plot No.A-442, Road no 28,

M.I.D.C.Industrial Area,

Wagle Estate, Thane (W),Maharashtra 400604

Claim document checklist:

- Duly filled claim form(s)
- NEFT details & Photo ID of claimant
- Copy of hospital discharge card & Hospital bill